Drylab Health Check Service
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iPHOTO 23
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iPHOTO QC

2026 - 2028 iPHOTO PREVENTATIVE MAINTENANCE AGREEMENT

Colenta WideTrack Format RA-4 Processors (2 Year Service Coverage)*

Serial Number:

Start Date: | End Date:

Independent Photographic Supplies Pty Ltd Offers the following 2 Year PM & E (All Parts Inclusive) - Preventative Maintenance & Emergency Breakdown Agreement for **Colenta RA-4 WideTrack Processors** continuing on from the conclusion of the Manufacturers OEM Parts & Labour Warranty, for all exclusive IPS Consumables Supplied Customers.
Remote Online Diagnostics^^ - iPhoto PM & E Service Agreement features Online Technical Diagnostics by Trained iPhoto Technicians, & is Offered with the Following:

1. IPS Health Check Initial Equipment Inspection - (Time Onsite 2 Hours) - 1x Off Initial Inspection by iPhoto Technician Onsite

Features: (All IPS Technician Travel, Accommodation, Car Rental, Meals & Genuine Colenta Parts Included)

- Full Equipment Inspection & Check Serial Number of Processor Unit Covered
- Set up IPS QC Online Diagnostics Software & Service - for Free IPS Trusted Quality Monitoring Service
- Photographic Image Tests & Q.C. Chemistry Check
- Check Processor Mechanical Operation
- Check Processor Electrical Operation
- Check Chemistry Replenishment Rates
- Check All Replenishment & Waste Lines
- Check Water Mixing Panel Operation
- Lubricate Mechanisms

2. Annual PM Service Calls (Preventative Maintenance Service Call) NB - 1x Call Per Year of the 2x Year Agreement

Features: (All IPS Technician Travel, Accommodation, Car Rental, Meals & Genuine Colenta Parts Included)

- All Genuine Colenta Replacement Parts Inclusive
- Check Control Strip Performance via IPS Trusted Quality Monitoring Service
- Full Equipment Inspection
- Photographic Image Tests
- Lubricate Mechanisms

3. Emergency Technician Callouts x 2 Per Annum - (Emergency Breakdown Coverage) NB - 2x Calls Per Year of the 2x Year Agreement

Features:

- Following Online Diagnosis of any Emergency Issue, if required iPhoto will arrange for Technician Visit Onsite for Repair of Breakdown
- Includes All Genuine Colenta Parts Required

NB - Exclusions:

- Post Warranty Processors with Pre-Existing faults require Inspection & Repair prior to engaging iPhoto PM & E Agreement*
- Emergency Technician Callouts are subject to IPS Technician availability, and are limited to normal Business Hours: Monday to Friday, 9.00am to 5.00pm.
- Emergency Technician Callouts are limited to 2x Calls Per Year of the 2x Year Agreement. Unused Callouts are not cumulative & cannot be transferred to the following Year(s).
- Annual PM Service Calls (Preventative Maintenance Service Call) are limited to 1x Call Per Year of the 2x Year Agreement Unused Callouts are not cumulative, and cannot be transferred to the following Year(s).
- ^^ Remote Minor Service Calls may be performed Remotely. Some remotely detected minor part replacements may only require the relevant part(s) being shipped to Customer's premises, and the required replacement performed by the Customer/ Customer's Staff via remote guidance by an iPhoto Technician.
- iPhoto PM & E Agreement does not replace or include the iPhoto Annual Tech Support, Remote Online & Phone Support, & QC Package which is Sold Separately.
- ++ Travel Charges may Apply

NEW **iPhoto 'PM & E' - Preventative Maintenance & Emergency**
Breakdown Support for **Colenta RA-4 WideTrack Processors** (NB - Per Machine)
.....Incl. IPS Remote Online Diagnostics Service

iPhoto Colenta P.M.& E. Service
Preventative Maintenance & Emergency Breakdown Agreement for 2 Year Coverage -
Only $19,995.00 (+GST)

Order Fax: 02 9875 5448 **Phone: 02 9875 2244**

PAYMENT DETAILS:

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BANK DEPOSIT DETAILS:

Commonwealth Bank:
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Please e-mail a Copy of your Payment Remittance to sales@iphoto.net.au

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*** Subject to IPS Standard Terms & Conditions (See IPS Website - www.iphoto.net.au)**
*** iPhoto PM & E Service Agreements are only available for 100% Exclusive iPhoto Supplied Genuine Champion RA-4 Chemistry & IPS RA-4 Media Users Only.**
*** Pre-Inspection Required:** Subject to Full Technical Pre-Inspection of Colenta WideTrack RA-4 Processor by iPhoto Trained Technician & Repair at the Customers Cost prior to engaging the iPhoto PM & E Service Agreement
++ Travel Charges may Apply: Independent Photographic Supplies Pty Ltd or its Service Agents will perform Onsite Preventative Maintenance & Emergency Breakdown repair work within an 80 kilometre radius from its nearest Service Centre, in the following areas; Sydney, Newcastle, Wollongong, Canberra, Melbourne, Brisbane, Adelaide & Perth.